

PMS COMPLAINTS DATA

UPDATED AS ON 30th April 2025

JANAK MERCHANT SECURITIES PVT. LTD.

Sr. No	Received from	Pending at the End of last month	Received	Resolved	Total Pending#	Pending complaints >3months	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	NA
2	SEBI (SCORES)	0	0	0	0	0	NA
3	Other Sources (If any)	0	0	0	0	0	NA
	Grand Total	0	0	0	0	0	NA

^ Average Resolution time = $\frac{\text{Sum Total of time taken to resolve each complaint in days, in the current month}}{\text{total number of complaints resolved in the current month}}$

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
	April 2025	0	0	0	0
	Grand Total	0	0	0	0

*Inclusive complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2018-19	0	0	0	0
2	2019-20	0	0	0	0
3	2020-21	0	0	0	0
4	2021-22	0	0	0	0
5	2022-23	0	0	0	0
6	2023-24	0	0	0	0
7	2024-25	0	0	0	0
	2025-26	0	0	0	0
8	Grand Total	0	0	0	0

** Inclusive of complaints of previous years resolved in the current year. ##

Inclusive of complaints pending as on the last day of the year.